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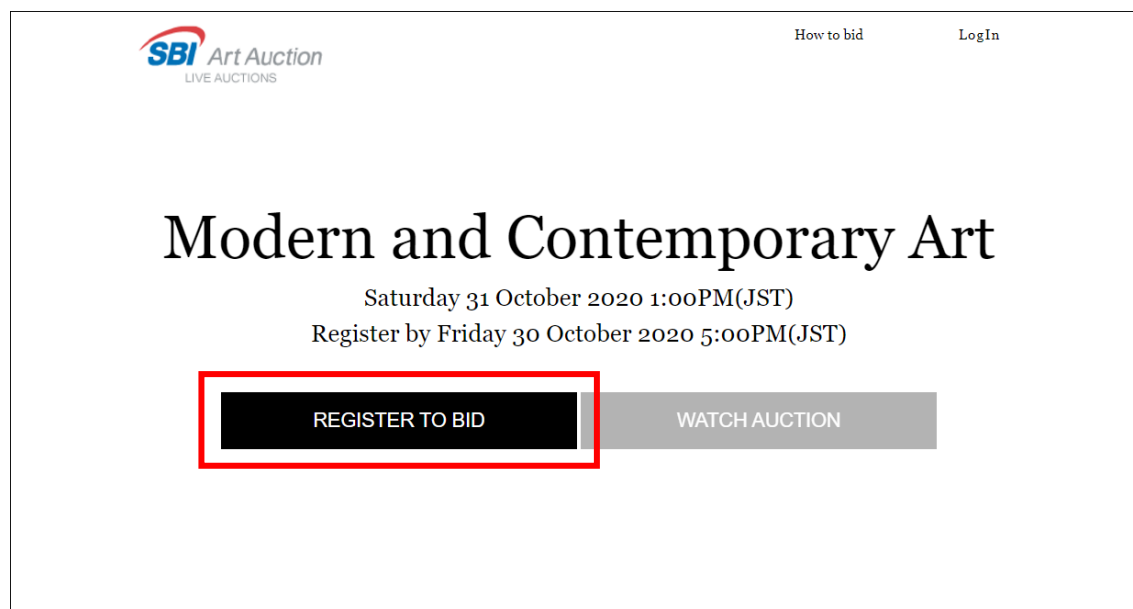
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Q1. How do I register to bid on Live Auction?

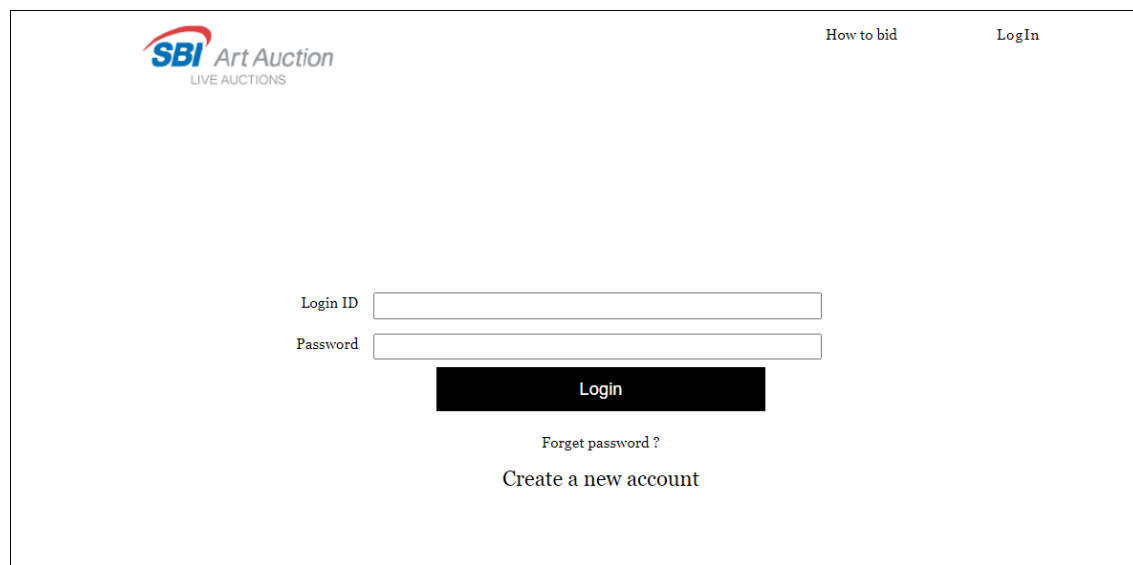
A. Please follow the steps as below to register your bid by 5:00 PM on the day before the auction.

① Choose "REGISTER TO BID".



The screenshot shows the SBI Art Auction website interface. At the top left is the logo "SBI Art Auction LIVE AUCTIONS". At the top right are links for "How to bid" and "LogIn". The main heading is "Modern and Contemporary Art". Below the heading, the auction date and time are listed: "Saturday 31 October 2020 1:00PM(JST)" and "Register by Friday 30 October 2020 5:00PM(JST)". At the bottom, there are two buttons: "REGISTER TO BID" (highlighted with a red box) and "WATCH AUCTION".

② Enter your ID and password (the same ones you use to log in to the website), and click on "Login".



The screenshot shows the SBI Art Auction login page. At the top left is the logo "SBI Art Auction LIVE AUCTIONS". At the top right are links for "How to bid" and "LogIn". The page contains two input fields: "Login ID" and "Password". Below the input fields is a black "Login" button. At the bottom, there are links for "Forget password?" and "Create a new account".

③ Please select the lot.

Please enter the lot number you plan to bid, click "Add", and confirm the list of "Selected Lot(s)" (Click here to watch a video tutorial [>> Explanation of Operation Method](#)).

- To delete the selected lot, please click on the "X" button on the left side.
- To add more lots, please enter lot numbers and click on the "Add" button.
- Click "Online Catalogue" button on the right side of the screen to view the catalogue in a separate window while adding lots.

Register to bid

[Fri 29] LIVE STREAM & [Sat 30] Modern and Contemporary Art
Fri 29 Jan 2021, 1:00 pm (JST) & Sat 30 Jan 2021, 1:00 pm (JST)

Please fill in all lot numbers which you plan to bid so that we can send you condition reports.
コンディションレポートを送りますので、入札予定ロット番号をご選択ください。

You can bid for any lots other than the ones you chose on the day.
当日は選択したロット以外も入札可能です。

Lot#/ロット番号

001-007,025,079-080

- Please enter a hyphen "-" between the two lot numbers if the lot numbers continue. ex. "001-007"
- Please enter a comma "," to separate the lot numbers when selecting multiple works. ex. "007,025"
- Please repeat entering a lot number and pressing "Enter" button to confirm the operation.

- ロット番号が続く場合、2つのロット番号の間にハイフン「-」を入力してください。例)「001-007」、「079-080」
- ロット番号の入力と「Add/追加」ボタンの確定操作を繰り返してください。
- 複数の作品を選択する場合、「,」で区切り、次のロットを入力してください。例)「007,025」

[Selected Lot(s)/ご選択中のロット]

<input type="checkbox"/>	141	KAWS	カウズ	BE@RBRICK 1000% (Gray)	120,000 ~ 180,000 JPY
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④ Read the terms and conditions, check the box and click "Next".

Terms of Use / システム利用規約 : English(PDF) / 日本語(PDF)

Conditions of Auction / オークション規約 : English(PDF) / 日本語(PDF)

I agree to the Terms of Use and Conditions of Auction.
システム利用規約、オークション規約に同意する。

⑤ Check that the lot you have selected is correct, and then click "Submit".

Register to bid

[Fri 29] LIVE STREAM & [Sat 30] Modern and Contemporary Art
Fri 29 Jan 2021, 1:00 pm (JST) & Sat 30 Jan 2021, 1:00 pm (JST)

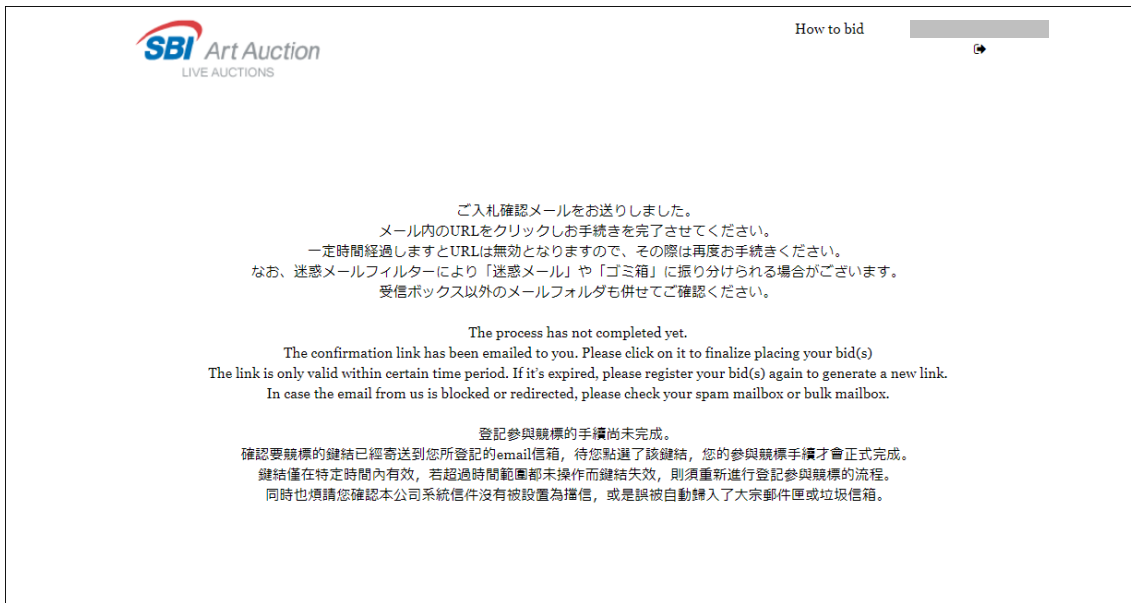
Please fill in all lot numbers which you plan to bid so that we can send you condition reports.
コンディションレポートを送りますので、入札予定ロット番号をご選択ください。

You can bid for any lots other than the ones you chose on the day.
当日は選択したロット以外も入札可能です。

[Selected Lot(s)/ご選択中のロット]

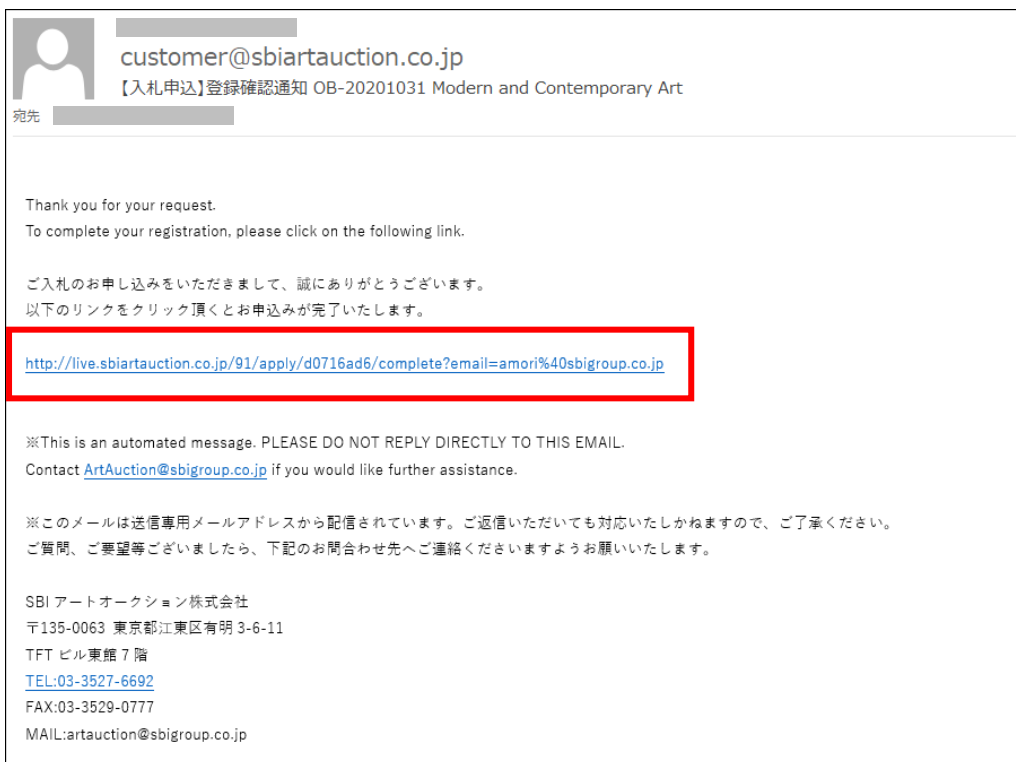
<input type="checkbox"/>	141	KAWS	カウズ	BE@RBRICK 1000% (Gray)	120,000 ~ 180,000 JPY
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(The screen that pops up after clicking the "Submit" button).



The screenshot shows a confirmation page from SBI Art Auction. At the top left is the SBI Art Auction logo with 'LIVE AUCTIONS' underneath. At the top right, it says 'How to bid' next to a grey button with a right-pointing arrow. The main content is centered and consists of three paragraphs of text in Japanese, English, and Chinese. The Japanese text says: 'ご入札確認メールをお送りしました。メール内のURLをクリックしお手続きを完了させてください。一定時間経過しますとURLは無効となりますので、その際は再度お手続きください。なお、迷惑メールフィルターにより「迷惑メール」や「ゴミ箱」に振り分けられる場合がございます。受信ボックス以外のメールフォルダも併せてご確認ください。' The English text says: 'The process has not completed yet. The confirmation link has been emailed to you. Please click on it to finalize placing your bid(s). The link is only valid within certain time period. If it's expired, please register your bid(s) again to generate a new link. In case the email from us is blocked or redirected, please check your spam mailbox or bulk mailbox.' The Chinese text says: '登記參與競標手續尚未完成。確認要競標的鍵結已經寄送到您所登記的email信箱，待您點選了該鍵結，您的參與競標手續才會正式完成。鍵結僅在特定時間內有效，若超過時間範圍都未操作而鍵結失效，則須重新進行登記參與競標的流程。同時也煩請您確認本公司系統信件沒有被設置為擋信，或是誤被自動歸入了大宗郵件匣或垃圾信箱。'

⑥ You will receive an email sent to your registered email address. To complete registration, please click on the link in that email within one hour.



The screenshot shows an email from SBI Art Auction. The header includes a profile icon, the email address 'customer@sbiartauction.co.jp', and the subject line '【入札申込】登録確認通知 OB-20201031 Modern and Contemporary Art'. Below the header, the email body contains the following text: 'Thank you for your request. To complete your registration, please click on the following link.' followed by Japanese text: 'ご入札のお申し込みをいただきまして、誠にありがとうございます。以下のリンクをクリック頂くとお申込みが完了いたします。' A red box highlights the registration link: <http://live.sbiartauction.co.jp/91/apply/d0716ad6/complete?email=amori%40sbigroup.co.jp>. Below the link, there is a disclaimer: '※This is an automated message. PLEASE DO NOT REPLY DIRECTLY TO THIS EMAIL. Contact ArtAuction@sbigroup.co.jp if you would like further assistance.' followed by another Japanese paragraph: '※このメールは送信専用メールアドレスから配信されています。ご返信いただいても対応いたしかねますので、ご了承ください。ご質問、ご要望等ございましたら、下記のお問い合わせ先へご連絡くださいますようお願いいたします。' At the bottom, the contact information for SBI Art Auction is listed: 'SBIアートオークション株式会社', '〒135-0063 東京都江東区有明 3-6-11', 'TFT ビル東館 7 階', 'TEL:03-3527-6692', 'FAX:03-3529-0777', and 'MAIL:artauction@sbigroup.co.jp'.

⑦ You will receive a second email to confirm your registration.



Q2. Can I only bid on lots which I selected in advance?

A. You can bid on lots other than the one you have selected in advance or on the day of the auction as long as your application is completed.

We will send you detail images and condition reports of the lots you have selected. If you wish to bid on lots other than the ones you have selected, please make a request for detailed images and condition reports in advance. Also, please note that you cannot cancel your purchase for condition reasons after winning at the auction.

Q3. I haven't decided which lot to bid on yet, what should I do?

A. It is fine if you have not decided yet, please choose lots which you might bid on.

If you complete application to bid at Live Auction, you can bid on lots other than the ones you have selected in advance or on the day of the auction. We will send you detail images and condition reports of the lots you choose, so please select the lots you may bid on.

If you wish to bid on lots other than the ones you have selected, please make a request for detailed images and condition reports in advance. Also, please note that you cannot cancel your purchase for condition reasons after winning at the auction.

Q4. I haven't received any confirmation via email, how do I know if my registration was successful?

A. Please check your spam folder.

In case there is no email from us in your spam folder, please contact us at the following phone number or email address.

TEL: 03-3527-6692 MAIL: ArtAuction@sbigroup.co.jp

Q5. I click on the link but nothing happens.

A. Access period of the link expires after one hour, so that it is possible that access period of your link was expired by the time you clicked on it.

In this case, please submit application one more time.

Q6. I am not sure if my registration was successful.

A. If you see your paddle number after clicking on "REGISTER TO BID" as shown below, it means that you are successfully registered in Live Auction.

